



## Welcome to Nephew Physical Therapy...

...And congratulations! You've made the first step by being here today, and we know you're ready to get back to your normal self, pain free. We're delighted that you've chosen Nephew Physical Therapy, and are excited to help you recover as fully and as quickly as possible.

We're here to serve you. We want your experience here to be as positive as it can be—that's why we're committed to providing you with effective, personalized and friendly care on each visit. As a new patient, you won't find much in the way of fine print here at Nephew PT—just a few forms and items that will help us to take the best care of you and your body.

In an effort to have the most adequate information possible, **we ask that you complete the attached forms in full.** If you have any questions in the process, just let us know! If you're a minor, we'll need your guardian's consent before we can treat you, so please be sure to complete the Minor Consent Form as well.

### What to Expect

At your first appointment, we'll take copies of your insurance card and make sure we have a referral from your doctor. When it's time to meet your Physical Therapist (PT), you'll want to be able to move with ease, so loose-fitting, comfortable clothing is best (no jeans, please). There are locker rooms on site for your convenience should you need to change. You'll meet with your PT for one hour for a comprehensive evaluation. From that point, you'll continue on a regular schedule as necessary, completing "homework" exercises when you're away from the office and working one-to-one with your PT during your appointments. For the best success throughout treatment, we strongly recommend that you take your "homework" seriously—you'll heal faster and see greater improvement if you do. It's key to remember that your role as the patient is very important in this process. The faster you want to get better and the more you focus on doing so, the more quickly you'll be back to your old self—or your new, best self; it's up to you!

### Attendance Policy

We understand that life gets busy and things can come up without warning. We do, however, **require 24 hour notice if you plan to miss a scheduled appointment.** A \$25.00 fee will be assessed for missing scheduled appointments without 24 hours advanced notice. More than three cancellations may result in discharge from physical therapy. If you're more than 15 minutes late for an appointment, we may have to ask you to reschedule so as not to inconvenience clients scheduled after you. **Please do your best to arrive on time.**

### Consent for Treatment

"I agree to have a licensed Physical Therapist perform an evaluation and render appropriate treatment as ordered by my physician. I also authorize the release of any pertinent information regarding my case to any insurance company, physician, adjuster, or attorney involved in the case. I direct the insurer to directly pay without equivocation Nephew Services LLC all benefits due them and guarantee payment for services."

(Please See Reverse)

### **Financial Agreement**

“I authorize Nephew Services LLC to bill my insurance company for payment of services. I understand that I am ultimately responsible for payment in full at this office. If I have no insurance coverage, I understand that the balance is due and payable in full at the time of treatment unless extended payment arrangements have been made between Nephew Services and myself. I also understand that if I suspend or terminate my care as determined by my treating doctor and/or Physical Therapist, any fees for professional services will be immediately due and payable, unless both parties have agreed upon other arrangements. All payments are due within 15 days of invoice. All balances not paid in full will incur a \$10 late fee for each month that there is an outstanding balance. Patient is responsible for any & all legal fees associated with the collection of payment.”

### **Thank You!**

We know that there are many options to choose from when seeking Physical Therapy. Thank you for choosing us! We appreciate your trust in our team to help get you—and your life, back on track. We cheerfully look forward to working with you towards a full recovery, freedom from every pain and the relief that comes in knowing you can **do what you want to do!**

This information is also available online at [nephewpt.com](http://nephewpt.com).

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